

## Frequently Asked Questions

### 1. What is GasNetworks?

GasNetworks is a collaborative consisting of local gas companies whose mission is to work with governmental agencies and affiliates to promote energy efficient technologies, create common efficiency programs, educate consumers and promote contractor training and awareness of ever-changing natural gas technologies.

### 2. What is the purpose of the GasNetworks Rebate Program?

The purpose of the program is to encourage customers to purchase and install natural gas, low intensity infrared, heating equipment. Your gas company provides a rebate to cover a portion of the additional cost for installing a natural gas, low intensity infrared, heating system versus standard efficiency equipment.

### 3. How can I recognize this equipment?

For a current listing of the eligible equipment call the GasNetworks Rebate Administrator at **1-877-883-1759** or contact your local heating contractor.

### 4. Where can I find a contractor to install the equipment?

Many local heating contractors install equipment that meets the efficiency standards mentioned above. For more information, please call **1-877-883-1759**.

### 5. When will I receive my rebate?

Pending approval, we will process and mail the rebate within 4-6 weeks of receipt of the completed and signed application.

## Terms and Conditions

**Customer Eligibility:** Equipment purchases and installations made between 1/1/11 - 12/31/11 are eligible for rebate. Equipment must be installed by a licensed contractor at the customer's address listed on the Rebate Application. Rebate form must be filled out completely, signed and accompanied by dated receipts, and received by GasNetworks within 60 days from installation date.

**Installation Verification:** Prior to honoring any rebate, GasNetworks reserves the right to conduct an on-site verification that the equipment was installed according to the guidelines of the program and is operating properly. It does not include any kind of safety review and should not be relied upon as one.

**Warranties:** GasNetworks and the vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or product installation.

**Changes to High Efficiency Infrared Heater Rebate Program:** Program is subject to change without prior notice and rebate offers may increase or decrease at any time.

**Tax Liability:** Participants of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes.

**No Tax Liability to GasNetworks and Vendor:** GasNetworks and the Vendor are not responsible for any tax liability, which may be imposed as a result of receipt of the rebates by the natural gas utility to the customer.

**Contractor Insurance:** GasNetworks, its members, and the vendor are not responsible for any damage that may be caused as a result of the installation of the equipment.

## GAS-FIRED LOW INTENSITY INFRARED HEATING

# \$500 Rebate



### Infrared Heating System Requirements:

Natural gas, low intensity units installed within the service territories of the gas companies listed below.

**GasNetworks**<sup>®</sup>  
Energy saving solutions from your local gas company

#### Member Utilities:

Berkshire Gas  
Blackstone Gas  
Columbia Gas of Massachusetts  
National Grid (New England)  
New England Gas  
NSTAR Gas  
Unitil

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# Gas-Fired Low Intensity Infrared Heating-\$500 Rebate

Valid for purchases and installations made between 1/1/11 - 12/31/11  
(Some restrictions may apply. Offer subject to change without notice.)

**HOW TO GET YOUR REBATE:** After installation of the your new gas-fired low intensity infrared heating system, consumer and licensed contractor **must complete and sign this application.**

**IMPORTANT-Mail this form and COPIES OF DATED RECEIPTS/INVOICES documenting the purchase and installation of the equipment to: GasNetworks, 40 Washington Street, Suite 2000, Westborough, MA 01581.**

For questions regarding this program, please call **1-877-883-1759** or e-mail: **rebates@gasnetworks.com**

Multiple accounts require multiple Rebate Applications. Projects greater than 5 units require pre-approval from GasNetworks.

**CUSTOMER: PLEASE FILL OUT & SIGN:**

Customer Name: (Name where equipment was installed)		Gas Utility Name and Account #:		Rate Code:
Street: (Address where equipment was installed)		Unit:	City:	State: Zip Code:
Business Phone:	Fax:		E-Mail:	
Property Owner Name:		Tax ID #: (If owner is incorporated & Rebate is over \$600)		
Street:		Unit:	City:	State: Zip Code:
Business Phone:	Fax:		E-Mail:	
<b>Customer/Owner Signature:</b>			<b>Date:</b>	

**LICENSED CONTRACTOR: PLEASE FILL OUT & SIGN:**

Contractor Name:		Gas Permit #		License #:
Street		Unit:	City:	State: Zip Code:
Business Phone:	Fax:		E-Mail:	
I hereby certify that the described equipment has been installed in accordance with all program guidelines and applicable codes.				
<b>Contractor Signature:</b>			<b>Date:</b>	

**REPLACED/OLD UNIT INFORMATION:**

Gas  Oil  Electric  Other  Check if old system had conversion burner

System Type:  Unit Heater  Furnace  Other \_\_\_\_\_ Age of Equipment \_\_\_\_\_  Check if new construction

**GAS-FIRED LOW INTENSITY INFRARED HEATING EQUIPMENT INFORMATION:**

Manufacturer		
Total BTU Input	Number of Units Installed	Total Installed Purchase Price